

POLICY OF QUALITY MANAGEMENT AND ENVIRONMENTAL MANAGEMENT FOR THE COLLECTION AND TRANSPORT OF HAZARDOUS WASTE

Through the daily application of this Policy and in conjunction with the compliance to the commitments and principles of PROCESOIL, through the people forming the company, help the company achieve its aim: to be the leading Galician company regarding the **collection and transport of hazardous waste**.

Our commitments are:

1. To continuously improve towards meeting our targets: to increase the level of customer satisfaction of PROCESOIL in the collection and transportation of hazardous waste generating the least environmental impact.
2. To fulfill any requirement, whether legal, established by the client, or other related to the collection and transportation of hazardous waste or environmental aspects associated with these activities.
3. Provide the necessary means to ensure the prevention of pollution and improvements in the environmental performance of our business by optimising fuel consumption and electricity and reducing the extent of the potential noise generation and air emissions.

All this through the implementation of the following principles that govern our policies:

1. Gaining the **trust and confidence** of customers and the different public administrations through the nurturing of daily relationships, both from the first contact the subsequent constant collaboration and cooperation.
2. To provide **fast and bespoke** solutions to our customers regarding the collection and transportation of hazardous waste.
3. Permanently **improve the effectiveness** of PROCESOIL activities and our management system.
4. To maintain **stable and lasting relationships** with people who make up PROCESOIL, including customers, suppliers and partners, reaching total commitment and helping to develop their skills to ensure maximum performance for everything that might affect their satisfaction, the provision of our services and prevention of environmental pollution.

These commitments and principles in the realm of quality and environmental management are the framework for setting and reviewing the different objectives and targets in these areas, and will be revised to be constantly adapted to our activities and associated environmental impacts.

JOSE MANUEL PIÑÓN
MANAGING DIRECTOR
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